



INFORMATION AND REFERRAL DATABASE INCLUSION CRITERIA

Thank you for your interest in being included in the Wounded Warrior Project® (WWP) Information and Referral (I&R) database. To ensure that we provide valuable resources to our community, we carefully select organizations to be included in the database. Our inclusion and exclusion criteria are outlined below.

Inclusion Criteria

Your organization may qualify for inclusion if it meets the following criteria:

1. **Service availability:** Your organization offers free services or services at a reduced cost (at least a 50% discount) to the community.
2. **Community need fulfillment:** Your organization fulfills a unique, unmet, or essential need within the community, as recognized by WWP.
3. **Operational history:** Your organization has been operational for at least one year.
4. **Public accessibility:** Your organization's services are available to the general public. If your services are available to members only, you must provide an explanation of how you meet community needs.
5. **Non-political focus:** Your organization and services must not be political or issue-oriented.

Exclusion Criteria

Please note that applications will be excluded from the database if they meet any of the following criteria:

1. **Legal support charging fees:** Organizations providing legal resources that are not fully pro bono from beginning to end will be excluded.
2. **Service fees:** Organizations that charge fees for services must offer at least a 50% discount on these fees. Otherwise, the organization will not be accepted. This includes services that are covered by insurance.
3. **Unlawful services:** Organizations providing unlawful services, such as fraudulent charges or misappropriation of funds, will be excluded.
4. **Misrepresentation:** Organizations that misrepresent important details about their services or structure — such as service costs or types — will not be accepted.
5. **Direct service requirement:** Organizations must provide services directly and not through a third party.
6. **Referral requirement:** Organizations must not require a referral before services can be requested (unless those services are for mental or medical health).
7. **Lack of dignity and respect:** Organizations that treat applicants without dignity and respect will be investigated further. If accusations of such treatment are substantiated, the offending organizations will be excluded or removed from the database.

Once you confirm your eligibility against these criteria, please complete the application form. We look forward to learning more about your valuable contributions to our community!